

QUALITY POLICY

Advanco is an enterprise software company specializing in product identification for regulated track and trace since 1981, utilizing serialization technologies to prevent counterfeits in the life science sector.

It has been focusing on customers in the pharmaceutical industry since 2008, with its first customer being Pfizer Turkey, establishing itself as a leading independent provider from Level 2 to Level 5 for regulated track and trace throughout the entire supply chain and around any ERP system.

Advanco is committed to being a global leader in ensuring the health and safety of people's lives worldwide. Delivering best-in-class software solutions in serialization that meet or exceed the quality standards of our customers, partners, and internal stakeholders is a key focus. Advanco adheres to national and international standards and legislation, ensuring full compliance with all applicable regulatory requirements. A dedication to continuous improvement drives the enhancement of operations, products and services provided. Upholding the quality management system is a shared responsibility of every advanco team member, achieved through teamwork and commitment.

To this end, advanco commits to:

- Support the adoption of the quality management system and business management principles in order that all customers and stakeholders benefit from this commitment to quality.
- Ensure compliance by continuous assessment and monitoring of the output of the quality systems and application of evolving industry guidelines and regulations.
- Provide the most suitable and highest quality products and services based on our experience and knowledge of industry regulations and best practices, delivered in the most efficient manner for our customers and stakeholders.

- Achieve efficiency in our operations, attention to detail, and responsiveness to customer priorities
- Continuously improve our quality management system by developing long-term relationships based on mutual satisfaction with our customers and partners.
- To manage customer relations sensitively with the principles of commercial ethics and honesty, believing that gaining the trust of customers and partners will result in benefits for all parties.
- To create a participatory, safe, and healthy work environment by increasing the education level of employees, who are seen as the most valuable resource for continuous improvement on quality, health, and safety.
- To be a company that creates value with the conscious participation of all employees who benefit from the effective use of resources and communication and training opportunities.
- To adopt the philosophy of continuous improvement with a process-oriented perspective in business and resource management as our part of our core values.
- To be the most preferred and trusted product and service provider for our customers.

Date: October 10, 2024

Approved by:



Alf Goebel
Chief Executive Officer

